Stay well

Guide to help you choose the right service for you and your NHS



Self-care

Hangover.
Cough. Colds.
Grazes. Small cuts.
Sore throat.



Diarrhoea. Earache. Painful cough. Sticky eye. Teething. Rashes.

GP

Arthritis. Asthma. Back pain. Vomiting. Stomach ache.

Minor Injuries

Cuts. Sprains. Strain. Bruises. Itchy rash. Minor burns.

A&E/999

Severe bleeding.
Breathing difficulties.
Severe chest pain.
Loss of consciousness.



Self-care is the best choice to treat minor illnesses and injuries.

A large range of common illnesses and injuries can be treated at home simply with overthe-counter medicines and plenty of rest.



Pharmacists advise and treat a range of symptoms. This can avoid unnecessary trips to your GP or A&E department, and save time.

No appointment is needed and most pharmacies have private consulting areas.



GPs and nurses
have an excellent
understanding of
general health issues
and can deal with
a whole range of health
problems.



Minor Injuries Units,
Walk-in Centres and
Urgent Care Centres
provide non-urgent
services for a range of
conditions.

They are usually led by nurses and an appointment is not necessary.



A&E or **999** are best used in an emergency for serious or lifethreatening situations.

NHS 111

If you're feeling unwell, unsure or if you want health advice and guidance for non-life threatening emergencies call **NHS 111**.



24 hours a day 7 days a week

NHS Choices

You can also access health advice and guidance or find your nearest service online through NHS Choices.



Visit www.nhs.uk