

Main site: Cromwell Place site, St Ives, Cambs, PE27 5JD
Tel: 01480 462206 website: www.grovemedicalpractice-stives.nhs.uk
Branch site: Old Exchange site, St Ives, Cambs, PE27 5PB
Tel: 01480 497477 website: www.theoldexchangesurgery.co.uk

Patient Declaration Regarding
Text Messaging and/or Emailing Correspondence
Including Test Results and Appointment Confirmation/Reminders

I consent to Grove Medical Practice contacting me by text/email message for the purposes of results of blood tests, health promotion and appointment reminders with the surgery.

I consent to Grove Medical Practice sending general updates to me via text/email regarding COVID or surgery issues

I acknowledge that appointment reminders by text/email are an additional service and that these may not take place on all/or every occasion and that the responsibility of attending appointments or cancelling them, or calling for the results of tests still rests with me. I can cancel the text/email message facility at any time.

The Service does not offer a reply facility to enable patients to respond to texts directly.

Text messages are generated using a secure facility. However, I understand that they are transmitted over a public network onto a personal telephone or personal email address and as such may not be secure. The Service will not transmit any information which would enable an individual patient to be identified.

I agree to advise the Service if my mobile number/email address changes or if this is no longer in my possession.

I Consent to Email Yes [] No [] I Consent to SMS text message Yes [] No []

Confirm Email Address:.....

Confirm Mobile Phone Number:

Patient Name:

Date of Birth:

Signature: Today's Date:

For internal use
Readcode - XaQid 699237001 (Consent given to communication by SMS text messaging)
Readcode - XaRFO 705025004 (Consent given to communication by email)