Grove Medical Practice



New & Existing Patient Registration Only

In accordance with the UK General Data Protection Regulation (UK GDPR)

Guidance notes – please read before completing this form:

If a child aged 13 or over has 'sufficient understanding and intelligence to enable him/her/them to understand fully what is proposed' (known as Gillick Competence), then s/he/they will be competent to give consent for him/herself/themself but may wish a parent to countersign as well.

Patients requiring access to their own record (Sections 1, 2 and 3)

Section 1: Patient details

| Surname | Former name | |
|-----------------------|----------------------------------|--|
| Forename | Title | |
| Date of birth | Address: | |
| Telephone number | Postcode: | |
| Email | | |
| NHS number (if known) | Hospital number (if known) | |

Section 2: Record requested

I wish to have access to the following **SystmOnline services** (please tick all that apply):

| SystmOnline - Booking appointments via Booking Link | |
|--|--|
| SystmOnline - Requesting repeat prescriptions | |
| SystmOnline – Prospective access to my medical records | |

I wish to access my medical record online and both understand and agree with each of the following statements (tick):

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| I have read and understood the information leaflet provided by the organisation | | | | |
|--|--|------|---|--|
| I will be responsible for the security of the information that I see or download | | | | |
| If I chose to share my information with anyone else, this is at my own risk | | | | |
| I will contact the organisation as soon as possible if I suspect that my account has been accessed by someone without my agreement | | | | |
| If I see information in my record that is not about me or is inaccurate, I will contact the organisation as soon as possible | | | | |
| If I think that I may come under pressure to give access to someone else unwillingly I will contact the practice as soon as possible | | | | |
| | | | - | |
| Patient signature | | Date | | |

Section 3: Proof of identity

<u>Under the Data Protection Act 2018, you do not have to give a reason for applying for access to your own health records. However, all applicants will be asked to provide two forms of identification, one of which must be photographic identification before access can be set up.</u>

Please speak to reception if you are unable to provide this.

ADDITIONAL NOTES:

Before returning this form, please ensure that you have:

- Signed and dated the form
- Are able to provide proof of your identity or alternatively confirmed your identity by a countersignature
- Enclosed documentation to support your request (if applicable)

<u>Incomplete applications will be returned; therefore, please ensure you have the correct documentation before returning the form.</u>

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For office use only:

Identification verification must be verified through two forms of ID

• One of which must contain a photo e.g., passport, photo driving licence or bank statement

Where this is not available, vouching by a member of staff or by confirmation of information in the records by one of the management team or a partner may be used

| Request received | | Request refused | | |
|----------------------|--|--------------------|-------------|--|
| Reviewed by HCP | | Request completed | | |
| Comments | | | | |
| | | | | |
| Identification of | ☐ Child (aged 13-17) | □ Patient | ☐ Applicant | |
| Identity verified by | | Date | | |
| Identity method | □ Photo ID or proof of residence – Type □ Photo ID or proof of residence – Type □ Vouching – by whom | | | |
| Date account created | | Date password sent | | |